

Message Text

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73

ACTION OC-06

INFO OCT-01 VOE-00 ADP-00 CCO-00 OPR-02 ARA-10 SCA-01 /020 W
----- 065978

R 271815Z AUG 73

FM AMEMBASSY SANTIAGO

TO SECSTATE WASHDC 5312

UNCLAS SANTIAGO 3820

E.O.11652:N/A

TAGS: CVIS CI

SUBJ: VISAS: TODD PROTECTOGRAPH MACHINES AND PLATES

REF: CA-821 OF 2/19/71

CA-3956 OF 8/25/71

1. CONSULATE HAS EXPERIENCED CONTINUING DIFFICULTIES IN
OBTAINING REPAIR SERVICE FOR ITS
PROTECTOGRAPH MACHINES FROM LOCAL BURROUGHS REPRESENT

ATIVE - SERVICEMEN DELAY WEEK OR MORE IN ANSWERING CALLS (DURING
RECENT STRIKE WAS THREE WEEKS) AND REPAIRS EFFECTED ARE EITHER SHORT-
LIVED OR COUNTERPRODUCTIVE. BOTH MACHINES ARE IN VARYING STATES OR
DISREPAIR WITH NO PROSPECT FOR RESOLUTION OF PROBLEM LOCALLY.

2. REQUEST DEPT. AIR POUCH SOONEST REPLACEMENT MANUAL MACHINE -
WE WILL RETURN MANUAL MACHINE ON HAND MODEL T 8050 SERIAL M 2115 WHEN
RECEIVED. NEED HAVE ONE MANUAL MACHINE ALWAYS AVAILABLE BECAUSE
OF FREQUENT POWER CUTS.

3. UPON RECEIPT OF SERVICEABLE MACHINE, EMBASSY WILL ALSO RETURN
ELECTRICAL MODEL, MODEL T 810 SERIAL J 1092 FOR REPLACEMENT. ONE
ON HAND HAS NEVER OPERATED SATISFACTORILY SINCE RECEIPT IN 1970.
FAULT MAY LIE IN FACT IT 115 VOLT/60 CYCLES, RATHER THAN 220/50
REQUESTED. STRONGLY URGE THAT REPLACEMENT BE 220/50.

4. EMBASSY ALSO RETURNING ONE OF ITS VISA PLATES FOR REPAIR. ACTUATING

CAM (WHERE PLATE CONNECTS TO MACHINE) HAS WORN BADLY AND SHOULD BE
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REPLACED. REQUEST URGENT REPAIR AND RETURN. SAME DEFECT BEGINNING

APPEAR ON OTHER PLATE WHICH WILL BE RETURNED FOR REPAIR
WHEN FIRST ONE RETURNED.
DAVIS

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NNN

Message Attributes

Automatic Decaptioning: X
Capture Date: 01 JAN 1994
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: n/a
Control Number: n/a
Copy: SINGLE
Draft Date: 27 AUG 1973
Decaption Date: 01 JAN 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 JAN 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
Document Number: 1973SANTIA03820
Document Source: CORE
Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Film Number: n/a
From: SANTIAGO
Handling Restrictions: n/a
Image Path:
ISecure: 1
Legacy Key: link1973/newtext/t19730813/aaaaajgy.tel
Line Count: 64
Locator: TEXT ON-LINE
Office: ACTION OC
Original Classification: UNCLASSIFIED
Original Handling Restrictions: n/a
Original Previous Classification: n/a
Original Previous Handling Restrictions: n/a
Page Count: 2
Previous Channel Indicators:
Previous Classification: n/a
Previous Handling Restrictions: n/a
Reference: CA-821 OF 2/19/71
Review Action: RELEASED, APPROVED
Review Authority: kellerpr
Review Comment: n/a
Review Content Flags:
Review Date: 13 DEC 2001
Review Event:
Review Exemptions: n/a
Review History: RELEASED <13-Dec-2001 by reddocgw>; APPROVED <20 FEB 2002 by kellerpr>
Review Markings:

Declassified/Released
US Department of State
EO Systematic Review
30 JUN 2005

Review Media Identifier:
Review Referrals: n/a
Review Release Date: n/a
Review Release Event: n/a
Review Transfer Date:
Review Withdrawn Fields: n/a
Secure: OPEN
Status: NATIVE
Subject: VISAS: TODD PROTECTOGRAPH MACHINES AND PLATES
TAGS: CVIS, CI
To: STATE
Type: TE
Markings: Declassified/Released US Department of State EO Systematic Review 30 JUN 2005